

Scrutiny Committee 1 October 2014

Report from the Assistant Chief Executive

For Action Wards Affected:

North West London Hospitals CQC Inspection Compliance Action Plan

1.0 Summary

- 1.1 This covering report accompanies the compliance plan produced by North West London Hospitals Trust in response to the Care Quality Commission's recent inspection of the Trust.
- 1.2 Under the new CQC Chief Inspector of Hospitals inspection regime all hospital sites within North West London Hospital's NHS Trust underwent a comprehensive inspection in May 2014.
- 1.3 North West London Hospitals NHS Trust was selected as potentially high risk based on the CQC Intelligent Monitoring report. This was an announced inspection.

The final report has identified the Trust as "Requires Improvement" for each of five domains that were assessed under the inspection regime. The five domains are:-

- Are services safe?
- · Are services effective?
- Are services caring?
- Are services responsive?
- Are services well led?

The Trust is now required to undertake two tasks in respect to remedial action. The first is to produce an action plan to address issues of specific regulatory non compliance with Essential Standards of Quality and Safety.

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The second action requires the Trust to develop a Quality Improvement plan. This will be undertaken in collaboration with partners as initially discussed at the Quality Summit in August 2014 and the Trust Development Authority will have oversight of that plan. The compliance plan was presented for agreement to NWLHT Board meeting on 23rd September 2014.

2.0 Recommendations

2.1 The committee is recommended to question representatives of the North West London Hospitals Trust on the robustness of their improvement plan and the timescale for their implementation.

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